



23<sup>rd</sup> World Congress on Safety and Health at Work Sydney 2023

## 4 Days 120 Countries 4,000 Delegates

27 - 30 November 2023

Symposia + Technical Tours + Networking + Workshops + Keynote Speakers + Events





safety2023sydney.com

Proudly presented by



International Labour Organization





We acknowledge the Australian Aboriginal and To of the nation and the traditional custodians We pay our respects to o



rres Strait Islander peoples as the first inhabitants of the lands where we live, learn and work. elders past and present.

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# Second Programme Announcement Quick User Guide

For ease of access, you can refer to this colour-coded legend to explore the Programme. You'll find page sections framed by coloured panels.

World Congress information pages
Keynote speaker pages
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## Welcome from the Presidents

Read your invitiation to join the 23rd World Congress from the Presidents representing the ILO, ISSA, and SafeWork NSW.

#### **Keynote Speakers**

Three leaders, three perspectives: a workplace injury survivor, a business strategist, and a futurist - be inspired and motivated.

#### Symposia + Technical Sessions

Browse and explore 30 symposia and 6 technical sessions covering critical topics in occupational safety and health join the conversation.

#### **Technical Tours**

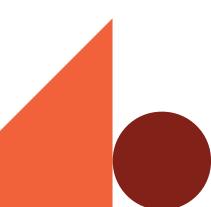
Check out these free on-site, behind-the-scenes tours hosted by some of Sydney's leading businesses in occupational health and safety practices and systems.



Australia Night Don't miss a night of spectacular entertainment.

**Registration** Get your allinclusive tickets.

#### Free Workshops Select from a series of free sessions from experts in their fields.



## Invitation

It is my pleasure to invite you to Sydney for the 23<sup>rd</sup> World Congress. It will be the first time that the World Congress has come to Australia. SafeWork New South Wales is proud to host this important global forum, together with the International Labour Organization (ILO) and the International Social Security Association (ISSA).

From 27-30 November 2023, decision makers, experts, and leaders from around the world will gather in Sydney to share knowledge, collaborate, and ultimately build better workplaces for all. This forum is about bringing people together. It's about sharing stories, gaining new perspectives, and learning from each other, so that we can contribute to a safer and healthier world of work.

We will explore the theme of 'Shaping Change' in the evolving workplace environment. From workplace robotics to mental health, we will cover a variety of topics that will give us insights into what the future of occupational health and safety (OSH) might look like. We will explore best practices that protect workers from ongoing and emerging risks. Ideas around leadership and how to create a culture of safety will also be an important feature of this World Congress.

The last few years have brought about rapid changes on a global scale, and the pace does not seem to be slowing. We have been reminded of the importance of robust practices to support a well-functioning society and economy. The COVID-19 pandemic has greatly challenged us but also identified many opportunities including an elevated recognition of the importance of OSH. There has never been a better time to travel and come together - employers, workers, experts, and governments - collectively thinking through new ideas and creating solutions to prevent harm and strengthen the culture of prevention.

The 23<sup>rd</sup> World Congress will showcase the value and benefits of proactively safeguarding the health and wellbeing of workers and will demonstrate the power of unified efforts in achieving positive outcomes. Living in a world that is more connected than ever before, this presents an opportunity for a collaborative approach to create safer work for all.

The World Congress will be held on Aboriginal lands. The lands of the Gadigal people of the Eora nation. Cultural tours will be offered throughout the programme and will include opportunities to learn about the oldest continuing culture in the world. While you're here, I hope that you will also find some time to discover Australia's unique landscapes, from Bondi Beach to the Blue Mountains and beyond.

Join us in Sydney to broaden your OSH knowledge, discover the latest technology, and make global connections.

I look forward to meeting you all in November 2023.

#### **Andrew Gavrielatos**

President, 23<sup>rd</sup> World Congress on Safety and Health at Work



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## Invitation

It is my pleasure to invite government officials, employers, workers, occupational safety and health experts and practitioners to participate in the World Congress to be held from 27 to 30 November 2023 in Sydney, Australia.

The International Labour Organization (ILO) is honoured to join SafeWork NSW and the International Social Security Association (ISSA) as co-organisers of this global event under the theme "Shaping Change: Collaborating for a healthier and safer world of work". The Congress will discuss how the world of work is changing and why anticipating new and emerging health and safety risks is more important than ever.

As the world recovers from the COVID-19 pandemic, drivers of change such as demography, climate, technology, and globalisation have an increasing impact on working conditions and on the nature of occupational hazards.

Ensuring safety and health at work has been at the core of the ILO's mandate since its foundation. The ILO's Constitution recognises the protection of workers against sickness, disease and injury arising out of employment as a crucial element of social justice. The 1944 Philadelphia Declaration also recognises the solemn obligation of the ILO to further "adequate protection for the life and health of workers in all occupations".

More recently, at its 110th Session in June 2022, the International Labour Conference took the landmark decision of amending the ILO Declaration on Fundamental Principles and Rights at Work (1998) to include "a safe and healthy working environment" as a new fundamental right, and to designate the Occupational Safety and Health Convention, 1981 (No. 155) and the Promotional Framework for Occupational Safety and Health Convention, 2006 (No. 187) as fundamental Conventions. After the unprecedented global health crisis caused by COVID-19, the world has realised that a human-centred, inclusive, resilient and sustainable recovery is not possible without sound national occupational safety and health standards, policies and infrastructures. These should be developed through social dialogue and with the active engagement of governments, employers' and workers' organisations and drawing on scientific and technical knowledge.

For its part, the ILO is stepping up its work on occupational safety and health to support its members to respect, promote and realise the universal right to a safe and healthy working environment through combined efforts to prevent death, injuries, and ill-health due to work.

The World Congress will serve as an excellent opportunity to share and exchange knowledge and experience, as well as chart a course to tackle existing and newly emerging issues regarding the safety, health, and wellbeing of all.

This year, we will come together in Sydney to debate and find the optimal solutions to make the world of work safer and healthier.

We are looking forward to your active participation.

#### Gilbert F. Houngbo

Director-General, International Labour Organization



International Labour Organization

## Invitation

Prevention has always been at the heart of social security. Social security provides support to companies and workers, promotes prevention at national and international levels, and acts as a driving force in the successful rehabilitation of those who have suffered from an occupational accident or disease. Prevention works. Prevention pays. Prevention shapes change in the world of work. Prevention is a driver towards a dignified, productive, and a fair way of living.

It is with this in mind that I am pleased to welcome you, on behalf of the International Social Security Association (ISSA), to one of the biggest prevention events in the world: The World Congress.

Together with our partners, the International Labour Organization and our Australian host, we have developed a programme that will capture the current trends in occupational safety and health. The Congress's motto "Shaping change" inspires safety and health professionals to come up with new solutions to current challenges, and demonstrate the power of unified efforts to achieve positive outcomes.

The World Congress in Sydney will cover state-of-the-art prevention approaches, systems and digital technologies, as well as address soft factors: the personal need for protection of everyone, who is exposed to risk; and therefore, placing people at the heart of prevention. Since the global pandemic of COVID-19, we have learned that wellbeing, behavioural insights and addressing psychosocial risks are an integral part of a healthy workforce and a requirement for a productive society.

For the ISSA, the upcoming World Congress goes beyond safety and health. It offers a global platform and a unique network for all those in social security that are concerned with safeguarding the health and wellbeing of workers. When talking about prevention, the role of accident insurances cannot be underestimated. Most institutions have shifted beyond just compensating workers who suffered from an occupational accident or disease, to also offering rehabilitation programmes to help them reintegrate into a working life – basically, prevention before rehabilitation, and rehabilitation before compensation. Together with the social partners and the ministries in charge of occupational safety and health, they actively promote a global prevention culture with the goal of zero occupational accidents and diseases.

The ISSA promotes the values of prevention through its powerful set of tools, such as the Guidelines on occupational risk prevention, workplace health promotion and return to work.

The ISSA's Vision Zero strategy offers easy-to-implement solutions for companies and policy makers. In fact, there are companies that have managed to reduce their Lost Time Injury Frequency Rate by adopting the ISSA's Vision Zero proactive leading indicators. Also, there are social security institutions who have had great outreach success by aligning their prevention strategy to the Seven Golden Rules of Vision Zero.

For the first time in its history, the World Congress will be held in Australia, and I would like to take this opportunity to thank our host, the Australian Government and SafeWork NSW, for showcasing the value and benefits of prevention. Prevention must always come first, and we embrace this fact now that there are new technologies to improve occupational safety and health in a connected, digital world of work.

I very much look forward to meeting you, in Sydney, Australia in November 2023. Thank you.

#### Dr Mohammed Azman bin Aziz Mohammed

President, International Social Security Association



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# Join a global community

<sup>66</sup>I am so looking forward to this conference.<sup>9</sup>

Bassey Akan CMIOSH, MSc. Chief Occupational Safety and Health Officer, United Nations MALI

I see tremendous value in sharing best practice in this new and complex world of work. I look forward to the unique opportunity the World Congress presents to connect with the global health and safety community—to learn and build valuable partnerships.<sup>99</sup>

> Lisa McGuire Manufacturing Safety Alliance of BC CANADA

Going to be there. Save me a seat.

#### **Zoe Robinette**

President at Industrial Athlete Pros Vice President at IAG Risk Solutions Consulting USA

I definitely look forward to again meeting esteemed colleagues from all over the world that I loved learning from previous Congresses I have attended. I am excited to see their faces again and to hear about their amazing experiences, insights and learnings since the COVID-19 pandemic including the importance and value of safety and health in the workplace!

Dr Katherine Maria Chua Pfizer PHILIPPINES



## When & where?

27 – 30 November 2023

International Convention Centre, Sydney (ICC Sydney) Darling Harbour, Gadigal Land

(pictured right)

Situated at the intersection of Sydney's academic, entertainment and technology precincts, the ICC Sydney offers delegates, exhibitors, and visitors convenient access to Australia's most cosmopolitan city.

## Sydney, Australia

From the iconic Opera House and sparkling harbour to fabulous beaches, delicious food and blockbuster shows, Sydney is a playground for the senses. Climb the Harbour Bridge, explore national parks, and meet incredible wildlife.

There's no better place to start exploring all that Sydney offers than around the 23<sup>rd</sup> World Congress venue. Located on the waterfront at Darling Harbour, you're a stone's throw away from some of the city's most iconic destinations, including the Powerhouse Museum. Take a boat ride, stroll the coastline or have lunch on the water at Cockle Bay Wharf.

Endless adventures and experiences await you - all on your doorstep.

## **Objectives**

The 23<sup>rd</sup> World Congress is an opportunity for the global prevention community to come together, gain new ideas, and discover innovative solutions that advance occupational safety and health (OSH).

The Congress:

- Provides a forum for exchange of
   knowledge, practices and experience
   to promote safe and healthy work for all.
- Strengthens connections, networks and alliances while laying the groundwork for cooperation and strengthening relationships among all concerned.
- Provides a platform for sharing knowledge, innovation, and strategic and practical ideas that can be immediately put into use.

## **Congress languages**

The official languages are English, French, Spanish and German. All sessions will be presented in English.

There will be simultaneous translation for these four official languages during the opening and closing ceremonies, keynote sessions and technical sessions.

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# **Shelley Ware**

Shelley Ware is a proud Yankunyjatjara and Wirangu woman. She is well known as part of the ground breaking SBS football program Marngrook (a weekly football show with emphasis on Indigenous footballers), most recently becoming a member of the Outersanctum Podcast and Broad Radio.For the past decade or so, Shelley has worked in the media as a radio and television presenter on both local and national Australian Football League news shows.

With 25 years' experience in the education sector, she is also an education consultant, who is passionate about embedding Aboriginal and Torres Strait Islander Culture and HIstory into our national curriculum.

# Luke Carroll

Luke Carroll is a proud First Nations man from the Wiradjuri Nation, an accomplished MC and Host and a seasoned theatre, film and television performer. He has worked with and continues to work with this country's most prestigious theatre companies and major television for the past three and a half decades. Luke has hosted many events over the years including, The Deadly Awards, National NAIDOC Awards, National Rugby League All Stars Game/State of Origin & Indigenous Round Games & the Australian Football League Indigenous Round Game. He is also a regular host of the Australian childrens' television show Play School and a regular presenter on Channel 7's travel & lifestyle show Sydney Weekender.

Arrangements were made through Celebrity Speakers www.celebrityspeakers.com.a

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#### Grab the popcorn and prepare to be wowed!

Visit the Festival Cinema to watch the best safety and health at work films and multimedia productions from all over the world. Enjoy creative and innovative cinematic storytelling that demonstrates how successful prevention work requires good communication.

Jointly coordinated by the ISSA Section Electricity and Information and the International Media Festival for Prevention (IMFP), this festival has been an integral part of the World Congress on Safety and Health at Work since 1990. The Media Festival winners, as selected by an International Jury, will be announced at an exciting awards ceremony in the Special Media Session. The Festival Cinema is open throughout the Congress, so stop by to view all nominated and winning productions.

Follow the Media Festival on LinkedIn, Twitter and Instagram (@IMFP2023).

# An evening to remember, Down Under

## Australia Night Gala Event

Campbell's Cove, Gadigal Land 6:45PM | Wednesday 29 November

Unwind with us for a spectacular night of unforgettable fun, fabulousness, and festivities. Indulge in the best of Australian cuisine while enjoying live entertainment and cultural performances. Make lifelong memories under the sparkling lights and dazzle on the dancefloor.

Don't miss out! Grab your dancing shoes, dress to impress, and bring the extra to extravaganza.

Dress code: cocktail

# Safety and Health Exhibition Hall

EXHIBITOR NAME

EXHIBITOR NAME

Held in conjunction with the World Congress, explore, discover and engage with exhibitors showcasing their latest products, innovations and developments in safety and health. The Exhibition Hall will be open for the duration of the event, so stroll through and network with exhibitors at your leisure.

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## Only 140 booths available

## Get in touch today!

WorldCongress2023@safework.nsw.gov.au

|  | Exhibitor<br>2 x 2<br><b>\$6,500</b> | Exhibitor<br>3 x 3<br><b>\$10,000</b> | Silver<br>\$80,000 | Gold<br>\$100,000 | Platinum<br>\$250,000 |
|--|--------------------------------------|---------------------------------------|--------------------|-------------------|-----------------------|
| Booth in our exhibition hall.  |                                      |                                       |                    |                   |                       |
| Your logo included in<br>our digital and printed<br>communications - website<br>and/ or app & programme. |                                      |                                       |                    |                   |                       |
| Ad slots within our<br>newsletters and social<br>media channels.   |                                      |                                       |                    |                   |                       |
| Exclusive sponsors of<br>coffee carts, food carts,<br>or activities during the<br>World Congress.        |                                      |                                       |                    |                   |                       |
| Exclusive sponsorship<br>of a symposia session<br>(platinum sponsors x 2<br>symposia sessions each).     |                                      |                                       |                    |                   |                       |
| An upgraded booth in our<br>exhibition hall, access to<br>the congress, and staff<br>catering provided.  |                                      |                                       |                    |                   |                       |
| Exclusive sponsorship of<br>a technical session.   |                                      |                                       |                    |                   |                       |
| Sponsors of the branded<br>delegate gift bags and<br>welcome signage.                                    |                                      |                                       |                    |                   |                       |

## We look forward to welcoming you to Sydney, Australia. Get your tickets at



## **Ticket inclusions**

## Your registration includes:

- Attendance for one person at the 23<sup>rd</sup> World Congress, ICC Sydney, Australia
- A ticket to the opening ceremony and welcome function on 27 November
- Morning tea, lunch & afternoon tea on 28, 29, 30 November at the ICC Sydney
- Ticket to the Australia Night Gala Event on 29 November at Campbell's Cove
- Free technical tours on 1 December (book separately)
- Free workshops on 27 November (book separately)
- On-demand access to recorded sessions
- Interactive forums

- Ticket prices are in Australian Dollars (AUD).
- Group tickets (+ 10 people receive a 20% discount).
- Students must provide a valid student card at registration.
- Accompanying person tickets entitle the holder to attend the opening ceremony and reception, Australia Night, IMFP awards ceremony, and closing ceremony.
- Prices are inclusive of GST. Credit card fees & bank charges may apply.
- For more details, <u>visit our website</u>.

## Be seen as the future leaders of the occupational safety and health community.

Join students from across the globe in purchasing their tickets to the 23rd World Congress.



Dr Glykeria Skamagki PhD Student Conventry University United Kingdom



**Mr Stephen Nana Opoku Ware** Kwame Mkrumah University of Science and Technology Ghana



**Ms Jessica Strudwick** University of Queensland Australia

Student tickets are only AU\$165. Register today.

## Win prizes and experiences when you register to attend the World Congress!

Each month, we will release a new prize draw for registered delegates. A new winner will be drawn every month in the lead up to the World Congress. You could win a ticket to climb Sydney's Harbour Bridge and other exclusive experiences.

Check our website or follow our social media channels for more details.

#### **GET YOUR TICKET**





One universal platform that brings all your EHSQ use cases, psychosocial risks & injury lifecycle management together?



visit: www.donesafe.com

As part of your World Congress experience, special rates with select hotels close to the International Convention Centre, Sydney will be available. These hotels, and more, are listed on <u>our website</u> and will be available at the point of registration.



#### Ibis Sydney Darling Harbour

Indulge and relax in your room, equipped with a Sweet Bed by ibis. Treat yourself to a Superior room, boasting the most amazing views across Darling Harbour against the spectacular backdrop of the Sydney city skyline.



#### Novotel Sydney on Darling Harbour

Enjoy contemporary comfort and friendly, around-the-clock service at Novotel Sydney Darling Square. Located in the heart of Darling Harbour overlooking the Chinese Gardens of Friendship next door to ICC Sydney.



#### W Sydney

W Sydney is throwing its doors open in October 2023 and we can feel the luxe staycation vibes already. 25 storeys high and provides stunning views of the harbour, home to the Infinity Pool aptly named 'The Wet Deck' and incorporating an IMAX Theatre.



#### Vibe Hotel Sydney Darling Harbour

This brand-new property offers guests a new side to Sydney, one that celebrates an eclectic blend of hole-in-the-wall restaurants and world-class sites in close proximity. Once you step foot outside the hotel, Sydney's vibrant CBD will take you on a journey of fantastic flavours and unforgettable moments.

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| Monday 27 November                      | Tuesday 28 November                               | Wednesda     |
|---|---|--------------|
|   | Welcome & start of the day                        | Welcome      |
| FREE<br>WORKSHOPS<br>& SIDE EVENTS      | Keynote   | Technic      |
|   | Morning tea & Networking                          | Morning t    |
|   | Technical sessions x 2                            | ŀ            |
|   | Lunch & Networking                                | Lunch        |
|   | Symposia x 6                                      | Syr          |
|   |   | Afte         |
|   | Afternoon Tea                                     | Syr          |
|   | ILO & ISSA Reports                                |              |
| OPENING CEREMONY<br>& WELCOME RECEPTION | IMFP SPECIAL MEDIA<br>SESSION -<br>AWARD CEREMONY | AUSTI<br>GAI |

Poster presentations & Exhibition Hall

Placemaking activities & cultural tours

\*Schedule subject to change.

\*See website for the latest schedule.

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| y 29 November            | Thursday 30 November       | Friday 1 December |
|--------------------------|----------------------------|-------------------|
| & start of the day       | Welcome & start of the day |                   |
| al sessions x 2          | Symposia x 6               | TECHNICAL TOURS   |
| ea & Networking          | Morning tea & Networking   |                   |
| Keynote                  | Technical session x 2      |                   |
|                          | Lunch & Networking         |                   |
| & Networking             | Symposia x 6               |                   |
| nposia x 6               |                            |                   |
|                          | Afternoon Tea              |                   |
| ernoon Tea<br>nposia x 6 | Keynote                    |                   |
| RALIA NIGHT<br>LA EVENT  | CLOSING<br>CEREMONY        |                   |
|                          |                            |                   |

Roundtables, mock trials, role plays & alternative ideas sessions

Virtual experiences: research sprint, 1-minute interview & hot topic speed dates

## **Collaborating for a better future**

Creating a safety culture and knowing how to measure it within our organisations is crucial if we want to prevent work-related injury and disease. While we all have a responsibility to prevent harm in the workplace, the Congress will focus on the important role leadership plays in developing a culture of prevention. The Congress provides an opportunity to learn from health and safety champions shaping change in workplaces around the world.





## A changing world of work

The world of work is transforming at a rapid pace. Workplace robotics, flexible working models and the continuing rise of the gig economy are some of the factors driving this change. We are also thinking differently about psychosocial risks in the modern world, the blending of work and home life, and the connection with holistic health and wellbeing. The Congress asks how we can evolve our thinking to tackle new risks and seize opportunities, such as solutions that use human-centred design and behavioural insights to protect workers.

#### Futureproofing against ongoing and re-emerging risks

Managing safety in high-risk industries or preventing occupational disease are not new challenges. However, continuously changing work environments, new technology, declining industries, diverse supply chains and a changing workforce provide us the opportunity to rethink those persistent problems – and how to approach them to build safer workplaces in the future. At the World Congress, discover best practices to deal with ongoing health and safety risks, such as safety in design approaches to inclusive job design.



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## Four principles underpin the World Congress

## STORYTELLING

Sharing OSH success stories and human experiences.

## **OPPORTUNITIES**

Addressing challenges and opportunities whilst focussing on prevention and positive change.

## PERSPECTIVES

Including and listening to voices from different nations, cultures, and OSH roles.

## LEARNINGS

Encouraging learning and development through practical examples, lessons, toolkits and training.

## **Community Snapshot**

70%

of our audience are managers, directors, owners or c-suite decision makers.

Like registered delegate Lisa McGuire, CEO of the Manufacturing Safety Alliance of British Columbia.



## More than 120 Countries

The World Congress on Safety and Health at Work attracts delegates from across the globe.

Like registered delegate Udo Mielke, Managing Director of Sens & Mielke Deutschland GmbH in Germany.

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of our audience engage with or work in the mining sector.

Like registered delegate Sally North, Director at the Department of Mines, Industry Regulation and Safety, Western Australia.



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## **Shaping Change** Collaborating for a healthier and safer world of work.

The 23rd World Congress theme reflects how the world is changing and so is the world of work. Much of that change has been exacerbated or created by the COVID-19 pandemic.

Across the globe, workers, employers and governments are rapidly adapting to those changes. These individuals and groups are coming together to collaborate and introduce new practices, processes and innovative ways of thinking to prevent harm. With the world more connected than ever, opportunities for collective and collaborative approaches to creating safer work for all are increased.

By joining us at the World Congress, you'll experience first-hand how unified efforts contribute to positive outcomes that safeguard worker health and wellbeing.



# **Candace Candace Canahan**Make it Personal Make it Matter Make it Safe

Candace Carnahan's path as a safety advocate resulted from a devastating workplace incident in which she lost her leg at the age of 21. That day could have taken her life, and it was completely preventable. One step changed her life.

Since that day 20 years ago, more than half a million people have heard her message of workplace safety. Her advocacy reaches into every layer of an organisation – from corporate offices to manufacturing and production environments.

With nothing more than a microphone and a breadth of stories, Candace captivates. She is just as at home on conference stages as she is on offshore rigs, or production facilities – anywhere employees are making decisions about their safety.





## **Dominic Price** Work future, right now

Dom sees the future.

But he's not a late-night, hotline psychic. Sydney-based work futurist Dom Price doesn't believe it's enough to simply make predictions about the future, or even just prepare for it.

What sets Dom apart is his ability to inspire people to transform their working lives, and with it, their futures. This person-centred approach has established him as a thought leader, at the forefront of the zeitgeist that is life at work in the years ahead.

As Atlassian's resident work futurist, Dom is the in-house 'Team Doctor', designing collaborative patterns which are easily adaptable for any purpose.

His experience in global strategic positions across the fields of technology, finance and gaming, as well as extensive travel throughout over fifty countries, has informed a unique perspective on the future of work. One which values interconnectedness, but never forgets the individual at the core of even the largest scale operation.



# Zipho Sikhakhane Business Strategist, Leader

How do you begin to solve some of the toughest and most complex occupational safety and health (OSH) challenges? For Zipho Sikhakhane, it starts with collaborative leadership.

In her keynote address, Zipho will take you on a journey across the African continent sharing OSH success stories and lessons learned from them. She'll dive into the challenges faced by African nations, and the innovative solutions used to solve them.

It's through these stories you'll hear her perspective on the importance of inclusivity, cultural competence, and learning to create safer workplaces for all. You'll ultimately learn the crucial role collaboration and leadership have in futureproofing against ongoing and re-emerging risks.

<sup>66</sup> There are no shortcuts to competence; you have to put in the hard work and invest in preparation.

A dynamic businesswoman and entrepreneur, Zipho is all about breaking barriers. She is a thought leader, global speaker and business strategist having held positions in industry-leading corporations worldwide. Her global outlook gives her a unique perspective on local opportunities and challenges.

Zipho is the CEO and Founder of EMZ Advisory, and sits on numerous boards and invests in entrepreneurs across the African continent.

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# Adam Goodes

Adam Goodes is an Adnyamathanha and Narungga man and community leader. There are not too many names bigger in Australian sport than his. Dual Australian Football League premiership player, dual Brownlow Medalist, four-time All-Australian, member of the Indigenous Team of the Century and Representative in the International Rules Series, Adam holds an elite place in Australian Football League/Victorian Football League history.

He is a name that transcends the football field. In 2014, Adam was named the 2014 Australian of the Year. This distinguished award was in recognition of Adam's community work aimed at empowering the next generation of Indigenous role models as well as his advocacy in the fight against racism and discrimination.

Adam is equally known for his involvement and leadership within the Indigenous community. Since retiring from football, he has set up the GO Foundation, and works with both the corporate world and non-profit sector on numerous important causes and campaigns.

# Australian Football League Legend and Australian of the Year



# **Tom Oxley** Bamboo Mental Health

Every year, thousands of employees require time off work for stress, anxiety or depression. Some never return. Time and money is lost, temporary staff are called upon, and teams are pressured.

Does it have to be this way? Time off is right for some, but not for others. How is absence managed? Do our processes help our people? Is it safe in your company for people to take the time off they need at the right time? Tom believes that every employer in any industry can help any employee. It's the right thing for your performance and the right thing for your people.

Tom Oxley is Managing Director of Bamboo Mental Health in the UK. He offers mental health audits and strategies for employers, working with senior personnel - HR directors, wellbeing teams and Occupational Health managers.

Backed by independent, evidence-based advice, he reviews where businesses are now, and helps set future strategy. He has provided consultancy to small and large businesses, including ExxonMobil, Cadbury, and Cambridge University.

He has reviewed more than 25 organisations, including 200 lived experienceinterviews and information from 20,000 survey responses. He equally loves engaging at board and partner level as well as training managers and teams. "Stress, anxiety and depression account for 30% more lost time than musculoskeletal absence."

#### Blurred Lines: challenging the boundaries of OSH

The intersection between personal and professional worlds can no longer be ignored. What does this intersection look like?

Join this session to explore how traditional boundaries are shifting; and the implications for workers, business and policy makers.

# Crisis management within a rapidly changing world

From crisis management to futureproofing against ongoing and emerging risks, OSH has a role to play. With our experience of disasters - including major industrial accidents - what lessons have we learned that can prepare us for the future?

In this symposium, you'll hear about how experts have responded to real-life events, and gain practical knowledge to prevent harm now while preparing for the future.

#### Harm prevention in the mining sector

Despite efforts within a complex and diverse sector, the toll of work-related injury, disease, and death for mineworkers means that mining remains one of the most hazardous jobs worldwide. During this symposium, learn about the practical solutions that both small and large-scale companies and safety experts are taking to protect mineworkers.

You'll also hear case studies and stories that demonstrate the necessity of OSH to evolve while continuing to meet the basic safety and health needs of mineworkers.

#### Digital transformation and the human factor in machine and system safety – opportunities and risks

From co-bots to machine learning, augmented reality and artificial intelligence, the proposed solutions and enhancements offered by digital transformations continue to spark the imagination with its ever-growing role in OSH.

Join this symposium for a complete picture of modern, digitalised and prevention-oriented production sytems backed by scientific evidence and good practices in action from across the globe. You'll also be invited to continue working with the presenters on a project to expand this knowledge to the broader OSH community.

#### Vision Zero in the construction sector

Each year, about 340 million occupational accidents and 160 million work-related illnesses occur worldwide. The construction industry accounts for a disproportionately high rate of recorded accidents. In this symposium, you'll learn how the construction sector plays a central role in achieving the goal of a world without serious or fatal accidents at work and occupational diseases via the use of the Vision Zero strategy.

Hear best practice examples from the global construction sector demonstrating how safety, health and well-being can become reality.

#### **Collective solutions for global problems**

Who's responsible for OSH? Does it lie with the regulator, the business – or beyond? How important is it to balance responsibility across all levels of influence, and what is the impact of working together toward a common goal?

You'll hear answers to these questions and what caring about safety and health looks like, from the worker to the regulator.

#### From regulation to enforcement: new realities of work and OSH

The digitalisation of work and a transition to non-traditional work practices such as remote work has increased worldwide. Helping prevent workplace injury and disease in these circumstances, including workers who are multi-employed, have job uncertainty, are self-employed, or work from home - presents a regulatory challenge.

This symposium asks, are current legal and enforcement frameworks still fit for purpose? If not, what new solutions might ensure equal levels of protection against exposure to occupational hazards for all?

# Safety is good business: people, planet, profit

How does a business become "best for the world" not just "best in the world"? It starts by considering the value of OSH investment – because securing the safety and health of workers has direct links to productivity and profits. In this symposium, you'll hear from international experts as they cover the bottom-line benefits of investing in OSH.

Take part in asking and answering the question: how do we pitch OSH to leaders who could have the most impact on harm prevention?

# Collective wisdom: OSH solutions for a changing world of work

Work is changing, creating space for new insights and evolved thinking in OSH. Discover how evidence is informed by people and data to rapidly and intelligently create OSH solutions. You'll hear broad perspectives from experts, workers, leaders, and government about how they contribute to the knowledge base to reduce workplace risk.

The discussion will include how to transition knowledge into practice – and change behaviour permanently.

# Beyond the buzzword: psychological safety in the modern workplace.

Twenty-four years ago, Professor Amy Edmondson coined the term "psychological safety" and documented its relationship with positive team learning and performance – how does that look in practice today?

In this hot-topic symposium, experts will dive into how psychosocial hazards are intertwined with work design and culture. You'll hear individual stories, a legal perspective, and solutions on how to prevent harm.



#### **Reaching the unreached**

As work health and safety professionals, we know that information can save lives. But how do we reach those who are often left behind?

Join us as we explore innovative and effective ways to communicate with those who are harder to reach, such as small business owners, migrant workers, first nations workers, and those in the informal and gig economies.

This symposium will focus on proven approaches to connect with these groups.

# Transformative technology: friend or foe?

What's next in transformative technology?

Through a series of shared perspectives, this symposium delves into how emergent technology is shaping change in the future world of work. Whether it's artificial intelligence or new levels of automation, our experts explore the technology, the risks, and the opportunities that could arise from their adoption.

Be a leader on the technological frontier of safer workplaces.

#### Healthcare: a resilient workforce on the frontline

The health-care sector continues to step up in the face of extreme adversity worldwide. From pandemics to patient violence and aggression, fatigue, occupational disease and mental health decline, healthcare workers face physical and mental risks daily.

Join this symposium to listen to stories from the frontline, hear global perspectives and approaches to OSH, and learn how to apply proven and new methods applicable worldwide.

#### Irregular, informal, and gig work: a closer look

About 1.1 billion on-demand gig workers exist worldwide. This number reflects the dramatic shift from what we have understood modes of work to be, and where that work once took place.

In this symposium, we'll explore this changing world of work, the evolution of OSH to meet those changes, and what's next for harm prevention in this space.

The protection of gig workers looks different, and there is a need to customise strategies to prevent harm.

## Prevention of occupational diseases

Whether it's musculoskeletal disorders, cancer, or infectious diseases – work-related diseases account for nearly 2.4 million deaths a year. We can change that. Hear from international experts as they share their knowledge, experience, and strategies in the prevention, diagnosis and control of occupational diseases.

They'll discuss the current state of occupational disease prevention, the opportunities and challenges, practical tools, good practice and lessons learned across national and international levels.

#### **Deadly Dust: Silica and Asbestos**

When will we learn?

The dangers of exposure to silica and asbestos are well known, yet still not controlled. Join this symposium to hear how two common respirable hazards are being tackled globally, and lessons to prevent the next wave of respirable disease.

## Our precarious planet: climate change and OSH

Rising temperatures, floods and wild fires all impact the health and safety of workers, especially those working outdoors on farms or construction sites.

With climate change directly influencing the world of work, what lessons have we learned that can prepare us for the future?

# Education and training towards a culture of Zero Harm

Does a construction site need to protect pedestrians from silica exposure? What about preventing burnout by regulating reduced work hours? These are just a couple questions that push traditional boundaries for what's included in OSH.

In the rapidly changing world of work, these OSH grey areas can no longer be ignored. Join this session and explore where the lines of duty of care start and finish, and who it extends to.

#### Caring for our people: preventing mental health harms

Mental health is serious business. Each year, an estimated 12 billion working days are missed due to depression and anxiety costing US\$1 trillion in lost productivity worldwide. Workers and employers alike are incorporating workers' mental health into OSH.

But how do we go from understanding, to creating systemic change and impact? Join this symposium to learn from proven practices to positively impact mental health.

# Regulation readiness: approaches to regulation in a changing world of work

The world of work is undergoing a profound transformation, with new technologies and new conventions of work design, organisation and distribution. How do regulators prepare themselves for this transformation?

Join this symposium to hear different regulatory perspectives, and learn novel approaches to encourage organisations to go beyond compliance.

#### Workers across the generations: OSH strategies that protect everyone

There are five generations of workers in the workforce today. What do does this have to do with OSH?

Join this symposium to learn about the breadth of OSH risks and opportunities resulting from a inter-generational workforce. Delve into the differences between the generations and how to empower all workers using fit-for-purpose safety strategies.

## Putting context into practice: people, place and work design

Does a crocodile handler in outback Australia benefit from the same OSH guidelines as a ranch hand in the USA? This hypothetical question represents a bigger truth: circumstances such as location, climate, cultural diversity, or societal norms impact OSH in practice. This symposium explores the vital need to contextualise OSH processes based on the reality of where people work, with whom, and with what tools.

Listen to unique stories that highlight this need, and what can be done to build more robust practices.

#### Health and safety in a digital future

Join the International Organization of Employers (IOE) to explore the opportunities that digital tools and technologies offer to improve a safe and healthy working environment.

International experts and business representatives will discuss the challenges and risks stemming from the digitalization itself and will address topics such as augmented workforce; artificial intelligence; use of algorithms; and a (dis)connected workforce, among others.

## Investment or cost? OSH for Micro, Small & Medium-Sized Enterprises

If your workplace employs 249 or less workers, then its categorised as a micro, small and medium-sized enterprise (MSME). MSMEs represent about 90% of businesses and more than 50% of employment worldwide (Worldbank.org). When it comes to engaging with OSH, though, MSMEs worldwide demonstrate lower formality levels, lower awareness, and lower compliance with OSH standards.

This symposium covers how to promote OSH management systems in MSMEs and highlights good practices with practical takeaways.

#### An ongoing challenge: musculoskeletal disorders

What's the latest in work-related musculoskeletal disorders (WMSDs)? Whether re-designing workplaces, integrating new tools or transformative technology, or co-designing solutions with all interested parties – particularly the workers – this symposium will highlight actions taken to help build work that lasts a lifetime.

Join us as we explore physical and mental risks arising from WMSDs and how to prevent them.

#### Informing the future: the evolution of OSH

This symposium offers a retrospective glance across the history and evolution of OSH to prepare for the future. In this session, you'll hear lessons from OSH research and practice. You'll also gain insight into what's needed to prepare OSH for the future world of work.

Join leaders in conversations to enhance the culture of prevention, and to share knowledge and experiences to help shape the future.

#### A two-fold solution to high-risk work

This symposium answers the question, what does it take to develop safer, high-risk work?

Gain a deeper understanding of how safety in design, digital technology, behavioural science and other diverse solutions can build robust and safer working environments.

OSH experts will share their experiences and practical solutions.

## The 3 C's of Safety: consultation, communication and collaboration

How important is social dialogue in the design and implementation of OSH legislation, policies and programmes? This symposium will look at how the voices of governments and workers' and employers' organizations can be balanced to develop effective and sustainable OSH solutions.

It will also address collaboration and communication at the workplace level, and how to tap into different perspectives to create healthier and safer workplaces.

#### **Vision Zero for mobile workplaces**

How do we address the complex health and safety challenges that arise for anyone working in non-stationary employment? For workers, particularly in the transportation and home-care sectors, what does OSH look like when work environments constantly shift and often workers are self-reliant?

In this symposium, experts from ISSA Sections on Prevention in Transportation and Health will address these questions, and share solutions for strengthening worker health protection and creating a safety culture.

#### Walk the line: one Vision Zero for all global supply chains

In our global world Supply Chains are lifelines for consumers and businesses. Yet, safety, health and environmental standards raise concerns as the social and individual responsibility is often simply passed on.

There is great potential to harness the power of GSCs towards better OSH and working conditions through the Vision Zero approach. Human rights of workers along GSCs have to be respected – resilience and sustainability of GSCs will be strengthened.

#### **CEO Roundtable**

Join us for a dynamic roundtable discussion with the leaders of global businesses, including BMW, Australia Post and others.

We will explore the crucial role of OSH in driving business success and growth. Don't miss this opportunity to gain valuable insights from top industry leaders, and hear how they champion executive commitment to enabling a safe and healthy work environment.

#### What's trending in OSH? A "shift" from safety to health

As the world of work evolves in the wake of global crises, climate impacts and an ageing workforce, there's been an increasing need to focus on the 'health' in OSH. Whether it's extended retirement age legislation or the adverse effects of outdoor labour, the implications of the "shift" from safety to health impacts everyone from OSH experts to policy makers and workers.

Join this technical session to gain insight into the current state of OSH and how this "shift" is influencing and impacting the sector.

# Together for a better future: a new pact for workplace life and health protection

What does it mean in practice to commit to a safer and healthier future world of work? How do we do it and where will it take us globally? Join this session to gain insight into these questions along with a review of global strategies. Framed by the ILO's landmark 2022 resolution adding a safe and healthy working environment as a fundamental principle and right at work, you'll hear perspectives from across the continents in what preventing work-related harms into the future requires.

## Vision Zero: towards a progressive SHW culture through collaboration

There are many effective approaches to safety and health at work; and there is one common denominator that unites all efforts: the vision of zero occupational accidents and diseases. Vision Zero adds value to the OSH implementation process through the integration of approaches and excellent collaboration amongst stakeholders at the workplace.

New models, tools and case studies provide the basis for a successful Vision Zero strategy at national and enterprise level.

#### **Regulator Roundtable**

Join us for an engaging roundtable discussion with leaders of international OSH regulators, where we will explore the current and future states of the world of work.

Our distinguished panellists will speak about challenges and successes in their regions, and share insights into future of OSH regulation.

Don't miss this unique opportunity.

## Worker Health in the Modern Office

# Featured in GQ as one of the top 10 "best places to work in Australia"

SafetyCulture is changing the expectations of what a modern office looks like with its state-of-the-art workspace, located in the tech precinct of Sydney's Surry Hills. Their facilities include themed rooms designed by a movie-set designer to replicate the workplaces of key customers, an in-house kitchen team, gym, rooftop bar, games room, dedicated workplace experience team and all the modern perks that attract top-tier talent.

Beyond the flash, this global tech company also puts OSH at the heart of its building. They've 'jungle-fied' their office with a breathing tree, designed to accelerate the removal of CO2 and other air pollutants that can impact their employees' cognitive abilities. Sensors continuously control the quality of the air, and 15kW solar PV systems reduce heat while minimising their energy consumption.

Join a guided tour of this incredibly unique workplace and explore how we can create more productive workplaces in the new world of work.

SafetyCulture is a global technology company that helps frontline teams and leaders get their jobs done. Better, safer and smarter.

From top Australian ASX-listed grocer and retailer Coles and American aviation giant JetBlue, to Europe's largest hospitality multinational Accor, the SafetyCulture operations platform is now helping to drive improvement in over 75,000 organisations around the world.

EHS Leaders around the globe have become advocates for the SafetyCulture platform because of the way it helps working teams conduct safety inspections, raise and resolve issues, communicate clearly, learn on the go and even manage physical assets. It's an all-inone, mobile-first operations platform, that gives workers a voice, and leaders visibility to improve their organisations every day.



# Managing WHS as the Testing Facility

With over 50 years' experience TestSafe Australia keeps workers across the globe safe through our vigorous testing of equipment and chemicals in the workplace.

#### Electrical, Mechanical and PPE Testing

TestSafe Londonderry is responsible for quality checking emerging products before they are released onto the market. Performing an extensive range of tests and the issuing of certificates to ensure equipment is safe for use in hazardous environments.

#### Workplace Testing at TestSafe

Sitting within NSW Government the TestSafe Chemical Analysis branch is in a unique position to research emerging trends and biological hazards that impact workers. Join our technical tour to hear about our mission to fulfill testing needs, keep workers and staff safe during the testing process, and some of our studies into future risks using state of the art technology.

# Choose from one of two technical tours

Join the Londonderry tour to hear from our experts in electrical, mechanical and PPE testing. Alternatively, register for the Thornleigh tour to visit the chemical analysis laboratory and learn about trends in biologicalmonitoring and Silica detection.

#### **Biological monitoring**

#### By TestSafe Australia

Learn about how biological monitoring can help identify risks and save lives! This 2-hour, in-person workshop is an introductory course on biological monitoring, providing principles and case studies in which biological monitoring has been applied to assess chemical exposure risks. John Co

This is your chance to gain an understanding of how biological testing can be a powerful tool to analyse risks and build safer work environments.

## From psychosocial risk compliance to an ESG strategy: A strength based solution

#### By Howden Insurance Brokers Australia

Howden, one of the largest international brokers, brings a wealth of global experience to a local market striving to lead the world in addressing psychosocial security. Against the backdrop of difficult market conditions, the undeniable effects of climate change and the rise of cyber risks; Howden presents an opportunity for delegates to exploring psychosocial security from a place of strength. Howden defines how businesses can create a market advantage by imbedding psychosocial risk management into an Environmental Social Governance (ESG) framework. Howden seek to inform transform the audience's perspective about human impact beyond versus legislative compliance.

#### An introduction to The Psychosocial Hazard Work Re-design Tool (PHReD-T)

#### By the Centre for Work Health and Safety

Work re-design is a key control for psychosocial risks, and is increasingly highlighted in new Regulation, Codes of Practice, and International Standards on workplace health and safety management. Despite workers and managers in all roles contributing to the design of work, skill gaps remain in how to re-design for reducing psychosocial risks. This workshop introduces the Psychosocial Hazards work Re-design tool (PHReD), which aims to increase the skills and confidence of WHS and HR personnel in relation to re-designing work.

During the activity based workshop, participants will use elements of the tool in relation to real work scenarios across several industries, and experiment with developing relevant work re-design strategies.

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## Building organisational capacity for the safety of work

#### **By Forge Works**

Join Forge Works as they demystify safety. Throughout the workshop, they will explore the key capacities for the safety of work and the operational drivers that enable them. During the session, the host, Dr. David Provan, CEO of Forge Works, will unpack safety science theories, deep dive into the greater operational context of safety management and provide a guide for how you can assess your own safety management maturity.

Learn how to diagnose your opportunities and improve the safety of work in your organisation.

#### The health and safety index

#### **By FEFO**

During this workshop, FEFO will introduce their health and safety index which aims to enable organisations to measure and benchmark, health and safety leadership, engagement and psychosocial performance. FEFO will outline reliable measures for health and safety performance, share benchmark data, industry insights and case studies to demonstrate innovative methods to seek feedback at scale, measure performance and engage stakeholders to learn and improve.

Participants will be invited to join interactive activities and will be provided with an opportunity to access real-time feedback of their own leadership self-assessment results and aggregated health and safety performance of workshop participants that will be compared to industry benchmarks.

#### Do health and safety management system standards really improve performance?

#### **By BSI Group**

Millions of companies around the world have adopted management system standards, believing that following a structured framework of best practice will yield benefits. During this session, our hosts will explore the reasons why organisations look to management systems to solve their issues, what their impacts are within organisations, what the research says and how you can drive continuous improvement once you've implemented a management system.

#### Creating a culture of trust: why yogurt and yoga isn't enough

#### **By BSI Group**

For many organisations, employee engagement is at an all-time low, whilst well-being budgets are at an all-time high, so what's going wrong? At the heart of it, is a failure to tackle the fundamental issues that undermine employee well-being and engagement.

Join us for this session as our hosts explore what a toxic work culture looks like and the impact it has on its people. BSI will define 'workplace wellbeing' and introduce participants to the Prioritising People Model - a best practice framework for creating a culture of trust.

#### Understanding the role of boards and executives in safety

#### By SafeBoard

Join our hosts, SafeBoard, to gain valuable insights into the role of Company Boards and Executives in transforming the impacts of our work from the supply chain to the workplace to the customer and the community.

Our presenter, Jillian Hamilton, will take us through the Safety Governance Maturity Model and assist you to assess your organisation's Safety Governance Maturity.

#### **Demystifying workload**

# By Sam Popple & Diya Dey (sponsored by the APS College of Organisational Psychologists)

Workload has emerged as a universal psychosocial risk for workplaces. While increasing staffing levels is a common solution, budgetary constraints and talent shortages can make it difficult to apply. Effective workload management requires considering how work is done and day-to-day management practices to balance job demands.

Join this interactive session to learn how organisational psychology principles can help manage workload.

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#### Safety as an investment

#### By Manage Damage

How does safety contribute to a safer, healthier, more profitable workplace? Join our presenter, Susan Zivcec, Strategic Advisor - Safety, Health, Wellbeing & Risk from the risk advisory firm - Manage Damage.

Our host will explore relationship between safety and its impacts on business using the 'Risk Dollarisation<sup>®</sup>' process. Risk Dollarisation converts non-financial risk into dollar terms to enable management to address damage costs within a business and reduce the impacts of damage to our people.

#### Cultivating psychological safety and Inclusive leadership for learning and growth in a changing work environment

#### **By Metisphere**

This interactive workshop will focus on how to cultivate a work environment that fosters growth and learning in the face of constant change. It promotes the need for agility, adaptability, and a new leadership model that encourages support, guidance, and employee engagement. Aligned with various codes of practice that provide guidance on creating and maintaining a mentally healthy workplaces, participants will gain insights into progressive methods to enhance leadership capability to enable people to thrive and bring their true selves to work. It will explore how a psychologically safe workplace unleashes the capability of its people to perform, learn and grow, leading to increased diversity, innovation, and better decision-making.

# Do you have a workshop idea?

Contact our team today at worldcongress2023@safework.nsw.gov.au

# The Fellowship Programme

reflects the World Congress' commitment to improving equitability of access to knowledge sharing. It aims to create a global exchange of learnings, stories, perspectives, and experience by supporting delegates from low to lower-middle-income countries to participate in the Congress.

#### Meet fellow, Peter Naveen Lakshmaiya

## General Manager of Human Resources at Energy Fiji Limited (EFL)

As a passionate advocate for workplace wellbeing, Naveen Lakshmaiya via his health and safety team has created an innovative framework that prioritise employee safety. With 83% of the workforce involved in innovation projects, Lakshmaiya's organisation encourages continuous exploration of new ways to improve health and safety. The EFL annual employee awards night features the "Health and Safety Team of the Year" as the most prestigious award, exemplifying the company's commitment to employee wellbeing.

Naveen's team of young and dedicated health and safety professionals have adopted EFLs vision in engaging in a 360-degree communication and engagement process to ensure that everyone is aware of the organisation's safety initiatives. One of the key things that the Team developed over years of research was a Strategic Health, Safety & Well-Being Plan overlooking 3 – 5 years. This platform gave the EFL a direction. Currently, the team is developing a mental health framework, emphasising the importance of locally relevant solutions. Naveen's approach highlights the significance of involving all employees in creating a safe and healthy work environment by valuing safety and fostering innovation. As the World Congress approaches, his insights and ideas will undoubtedly contribute to the event's rich discussions.

Having missed the previous World Congress due to COVID-19, Lakshmaiya is excited to participate in the upcoming event, presenting an 11-point plan for connecting with other delegates and expanding his global perspective. One of the innovative approaches he has implemented is a weekly newsletter called "Bula Taqomaki," a Fijian cultural term emphasising the importance of communication in promoting a safe and healthy work environment. With 22 years of experience in health and safety, Naveen's passion, dedication, and innovative approach make him an invaluable contributor to the World Congress.

# Did you miss the chance to be a Fellow?

Meet some of our leading, registered delegates from low to lower-middle income economy countries. Join them at the 23rd World Congress. Purchase your ticket today.





#### Mrs Lelitasari Danukusumo

Lecturer, Binawan University Indonesia



All-inclusive tickets are AU\$360. Register today.

#### **GET YOUR TICKET**

# **George Bancs** Founder of Talk5

"Talk5 isn't just about giving someone the capability to listen to an audit and respond, it also includes 'smart answers' to confirm if the person has comprehended a process or measure before they can move to the next step. They must answer; if not, it keeps asking for an answer. At the third failed response, a notice is triggered to management, so they can help close the gap - what a static checklist can't do. Closing that communication and knowledge loop is the goal.

It's taking the worker on a comprehension journey no matter the person's experience, background, preferred language or if they have a disability. It's really about making safety for everyone."

"Assuming someone can understand your safety message in a format like writing, is dangerous. Just because someone can speak English doesn't necessarily mean they can read it. I cannot read Greek or Arabic, but that's my background; if you translated documents into those languages, I'd be in danger. Assuming pictures will deliver a message across all workers' cultures is also not the case. What happens when they take a picture to mean something different than what you intended?"

George and his team are interested in safety communication gaps and filling them.

## Meet the Talk 5 team at the World Congress!

### TALK S CONNECTING THE WORLD FOR A SAFER TOMMORROW

Every day, workers face life-threatening risks that can be made even worse by miscommunication and language barriers. Behind every safety statistic is a human life, whether it's a construction worker risking their wellbeing on a job site or a transportation employee facing dangers on the road, every worker deserves to come home safe at the end of the day.

At TALK5, we're committed to developing innovative technology that empowers businesses to give workers the peace of mind they deserve, knowing that their company is doing everything in its power to protect them.

#### SAVING LIVES THROUGH COMMUNICATION

TALK5 envisions a world where communication is seamless and barriers are broken through a language-agnostic, real-time platform, empowering businesses to communicate effectively and efficiently in any situation, ultimately shaping the future of safety.



#### TALK5 MOBILE APP

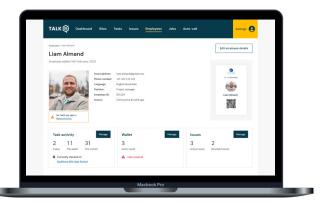
An essential tool for modern-day workers, empowering the workforce in the field with powerful tools that promote health and safety, right at their fingertips.

- Perform audits & inspections
- Initiate smart actions
- Report issues efficiently
- Access your digital wallet
- Utilize geo-fenced site sign-ins
- Communicate via Talk & Text
- Kiosk sign-in with interactive ID
  - Auto-Call safety checklists
- Complete digital inductions
- Manage SWMS, Permits & SDS

#### TALK5 CLIENT PORTAL

Elevate your business operations and gain control seamlessly with our ultimate solution - the pinnacle of streamlined workplace management.

- Generate hierarchical reports & dashboard
- Manage employees, contractors & sites
- Setup easy tasks & smart workflows
- Assign & manage reported issues
- Upload site documents for approval
- Setup induction modules
- Integrate with your job management system





TALK5 supports up to 40 languages and counting, ensuring that every worker can access and interact with critical safety information, no matter their background or native tongue.



- Overcoming language barriers
- Simplifying regulatory compliance
- Enhance safety data visibility
- Real-time reporting



Scan the QR code below to gain access to our powerful communication platform and stay ahead of the curve in keeping your employees safe and secure! TALK5, shaping the future of safety.

For more info, visit <u>www.talk5.app</u>

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International Labour Organization







#### The International Labour Organization (ILO)

Founded in 1919, the ILO became the first United Nations specialised agency in 1946 with 187 Member States. The ILO commits to promoting human and labour rights, pursuant of its founding principle that social justice is essential to universal and lasting peace. The ILO objectives are prioritised in Goal 8 of the 2030 Agenda for Sustainable Development on Decent Work and Economic Growth. Objectives include:

- setting international labour standards
- promoting rights at work, including the right to a safe and healthy working environment
- advocating for decent employment opportunities
- enhancing social protection and
- strengthening social dialogue on work-related issues.

With a unique governance structure, the ILO brings together governments and employers' and workers' representatives to jointly set international labour standards and to implement policies and programmes promoting decent work for all.

Today, the ILO has over 600 development cooperation programmes in more than 100 countries. The ILO provides assistance to Member States and aims to improve people's lives. The ILO's Secretariat has its headquarters in Geneva, Switzerland, and a global network of field offices in more than 40 countries.

#### The International Social Security Association (ISSA)

The International Social Security Association (ISSA), with headquarters at the ILO in Geneva, is the principal international institution bringing together agencies and prevention experts from 320 social security institutions in 161 countries. The ISSA offers a global platform and a unique network for all those in social security concerned with the health of workers. The ISSA aims to promote dynamic social security as the social dimension in a globalising world by supporting excellence in social security administration.

Prevention has been on the ISSA's agenda since its creation in 1927. Beyond the traditional focus on occupational safety and health, the ISSA supports social security policies that foster preventive approaches to protect and promote workers' health and employment in all branches of social security. The ISSA provides access to information, expert advice, practical guidelines and platforms for members to build and promote dynamic, accessible, sustainable, adequate, socially inclusive and economically productive social security systems worldwide based on performing, well governed, proactive and innovative social security institutions.

Additionally, the ISSA promotes investments in workers' health by providing good practice information, research, expert advice and a network for members and other stakeholders to exchange on innovation in workplace health promotion, active employment policies, rehabilitation and reintegration. To implement a range of projects and activities, the ISSA Secretariat works closely with its Technical Commissions, the Special Commission on Prevention, and its unique network of International Prevention Sections.

To learn more about the Special Commission and its Sections, visit **https://www.issa.int/prevention-sections** 

#### SafeWork NSW

SafeWork NSW is the government regulator for work health and safety in the state of New South Wales, Australia. It works with the community to ensure that workplaces can conduct business safely and to protect workers from harm.

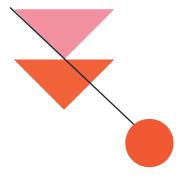
As well as being a regulator, SafeWork NSW commits to reducing workplace hazards and risks and preventing workplace accidents. It supports businesses by:

- providing free advice on improving occupational safety and health
- providing licencing and registration for potentially dangerous work
- providing testing services
- investigating workplace incidents
- ensuring compliance and enforcing the work health and safety laws in New South Wales.
- creating new insights to prevent harm through its Centre for Work Health and Safety.

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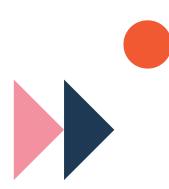
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